Tech & Products

CC Summit 2013

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Hi! (an introduction)

Today we'll talk about...

- Tech vs Product: A different approach
- Status: What we've done so far
- Community: How we might organize



The product approach

vs previous tech infrastructure approach

Focus on specific users

0X0 anecdote? other? Know who you are designing for!

(next: Learn about their specific tasks and problems)

Design things *for them*

Learn, learn, learn

Know who you are designing for!

Learn about their specific tasks and problems

Design things *for them*

Build things that solve specific user problems

not your problems *not market, ecosystem, infrastructure problems*

Measure key values

Beware of thinking you have everything figured out!

Reality will always surprise you, be ready.

And back to learn!



The problem space

Selecting our target users

- We made lots of lists
- We developed a set of criteria to help us
- Result: we're focusing on **k-12 teachers**

Learning about k-12 teachers

- Qualitative, one on one interviews
- In-context for some (at a school)
- Silicon valley focus for now

Lots and lots of data



Monday, August 26, 13

A day in the life: The teacher's journey



Opportunity How might we help K-12 teachers design and customize content for differentiated learning?



A solution concept

* bare bones on purpose! * from POV of teacher: does this really solve a problem? * from our POV: how does this further our mission?

Sally uses Pasteboard for the first time



Sally is an 8th grade science teacher who is browsing the web. While planning upcoming class lessons during her prep time she encounters a relevant article around the application of buoyancy for submarines.



Diving and Surfacing

A submarine or a ship can float because the weight of water that it displaces is equal to the weight of the ship. This displacement of water creates an upward force called the **buoyant force** and acts opposite to gravity, which would pull the ship down. Unlike a ship, a submarine can control its buoyancy, thus allowing it to sink and surface at will.

To control its buoyancy, the submarine has **ballast tanks** and auxiliary, or **trim tanks**, that can be alternately filled with water or air (see animation below). When the submarine is on the surface, the ballast tanks are filled with air and the submarine's overall density is less than that of the surrounding water. As the submarine dives, the ballast tanks are flooded with water and the air in the ballast tanks is vented from the submarine until its overall density is greater than the The Volkswagen Beetle Convertible.

10 Scientific Laws and Theories You

Really Should Know

The Ultimate No-flv

Zone Quiz

MOST POPULAR

surrounding water and the submarine begins to sink (**negative buoyancy**). A supply of compressed air is maintained aboard the submarine in air flasks for life support and for use with the ballast tanks. In addition, the submarine has movable sets of short "wings" called **hydroplanes** on the stern (back) that help to control the angle of the dive. The hydroplanes are angled so that water moves over the stern, which forces the stern upward; therefore, the submarine is angled downward.



Sally likes the content of the article but notices that she will need more illustrations to use it in class with her students. She decides to highlight and select the portions of the article that she finds relevant and drags them to the bottom left of the browser where the pasteboard tray opens. The dragged content becomes a clipping inside the tray.



Sally then goes Wikipedia in search of an illustration and discovers additional content that is relevant. She repeats the clipping process on a series of paragraphs as well as an image that illustrates buoyancy quite nicely.

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| Name Period Date | |
| Mini-Submarine Lab | |
| Problem: Using the materials listed below, construct a submarine that will sink to the bottom of a 20 oz. bottle, touch the bottom, stay underwater for at least 10 seconds, and then float back up to the top of the water level. The movement of the submarine must be self-powered, without help from experimenters. Materials per lab group □ Film canister with a hole in the lid | |
| 20 oz plastic bottle Pennies One effervescent antacid tablet Tap Water | |
| How submarines work | |
| Submarine control surfaces | |
| tailplanes foreplanes | |
| Pasteboard 🛱 Q | |
| Classroom docs > Untitled doc Clippings ("A submarine or a ship can float because the weight of water that it displaces is equal to the weight of the ship. This displacement of?) ("Ballast tanks are also integral to the stability and operation of deepwater offshore oil platforms and floating wind turbines.[2] The ballast facilitates?) ("Ballast tanks are connected to pumps which can pump water in or out. These ballast tanks are connected to pumps which can pump water in or out. These tanks are filled in order to add weight to the ship once cargo?) |) |

With her current clippings in hand inside her pasteboard, Sally goes to Google Docs and creates a new document. She begins writing the outline of her handout, she moves her cursor to the bottom left corner of her browser where the pasteboard tray opens and she drags one of the clippings she previously discovered into the handout. The content that she had clipped gets inserted into her Google document at the cursor location.

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| | Data: Record data and | observations for each | n trial below. | |
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| | Trial Amount of Table | t Amount of Water | Observation | |
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| | Conclusion : In completo float. Use various prispecific. | te sentences, describ nciples and laws that | e what causes the submarine to sink, then you've learned from Chapter 16. Be | |
| | Sally Hensen's References 1. Brain, Marshall, and Cra science.howstuffworks.c | ig Freudenrich, Ph.D "How Su om/transport/engines-equipmer | bmarines Work" 17 August 2000. HowStuffWorks.com. <http: <br="">tt/submarine.htm> 11 August 2013.</http:> | |

Sally notices that a new section was immediately added to her document where a series of links or references appear. She wonders what it's about, and reading more closely she realizes it's an attribution block for the content she just pasted.

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Sally continues to paste the other clippings from her pasteboard tray and edits the document, both tweaking what is there, as well as creating new text sections of her own.

She notices that the 'attribution block' gets updated automatically as she drops in more content from her pasteboard tray, which she finds very handy. The handout is ready,

and she plans to share it with her students via the Google Docs built-in share feature.

A few days later, after class...



During Sally's office hours, one of the students drops by and mentions to Sally how cool she found one of the source materials that was linked from the 'attribution block' inside the handout.



Megan, another 8th grade science teacher, overhears this conversation and asks what this cool link was. Sally then shares the handout with Megan who notices the link is in a references section, and asks Sally how she put together that block. Sally tells her about this new tool she's been trying out to collect and put together her class materials and gives her the name of this service. Megan likes it, but wonders if the location or appearance of the block might be customizable.

Megan starts building on top of Sally's work

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| Procedure: |
| Design and construct a submarine using the materials listed. You will not get extra antacid tablets. You should do several preliminary tests (using your hypothesis first) before doing your final, official trial. Record information from each trial in the data table provided. |
| Show your teacher at least one working model of your submarine to receive full credit. Have teacher initial the appropriate space on back of sheet. |
| On another sheet of paper, write the <u>exact</u> procedure used to construct the submarine and make it work. Use numbers to identify the order of the steps. Use complete sentences. |
| Data: Record data and observations for each trial below. |
| Pasteboard 🔅 Q |
| Buoyancy docs > Handout_for bcause the weight of water that it displaces is equal to the weight of the ship. This displacement of? |

Megan thinks the tool is a cool idea, and signs up to use it. She also has a class on buoyancy coming up soon, and decides to use the handout that Sally put together, but she has a few kids who are more visual learners, so she plans to do a few tweaks of her own to add more visuals. Megan duplicates Sally's handout using Google Docs' "Make a Copy" feature, and and notices that when she moves her cursor to the bottom of her browser the pasteboard tray comes up already pre-filled with the clippings that Sally had put together to create the handout. She is amazed that she is able to take a peek into Sally's research effort simply by opening this document.



Megan visits some sites of her own and clips the content she needs, and when she pastes the content into her new handout, she notices that the 'attribution block' is updated to reflect her effort whilst retaining attribution for Sally's previous effort. She finds this pretty amazing, and realizes that this tool is about building on top of each other's work.

Accessing the Pasteboard UI service

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| Sally Hensen's References | | | | | | |
| Brain, Marshall, and Craig F submarine.htm> 11 August ^ Musial, W.; S. Butterfield, ^ BBC News: Microwaves f | Freudenrich, Ph.D "How Submarines t 2013. A. Boone (2003-11). "Feasibility of Floa cook ballast aliens' ut for bouvancy PHYSIC! | Work" 17 August 2000. HowStuffW ating Platform Systems for Wind Tur | orks.com. <http: science.howstuffwo<="" th=""><th>orks.com/transpo CP-500-34874): p</th><th>rt/engines-equip op. 2–3. Retrieve</th><th>oment/ ed 2010-05-04.</th></http:> | orks.com/transpo CP-500-34874): p | rt/engines-equip op. 2–3. Retrieve | oment/ ed 2010-05-04. |
| A submarine or a ship can float because the weight of water that it displaces is equal to the weight of the ship. This displacement of | 4Ballast tanks are also integral to the stability and operation of deepwater offshore oil platforms and floating wind turbines.[2] The ballast facilitates ?? | Submarine control surfaces | C These ballast tanks are connected to pumps which can pump water in or out. These tanks are filled in order to add weight to the ship once cargo? | | Force A | pre cas |
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How do you get involved?

The module system

The what?

Other open source projects...

l spent a lot of time at Mozilla, this is how they do it

A "module" is a unit of organization

Modules

- Organize the things we do
- Recognize who is responsible
- Resolve disputes, make decisions
- All in an open community



How are modules managed?



Contributor agreements

Module areas

- Governance
- Website
- Pasteboard



| IT? (and mention CSA?) | |
|------------------------|---|
| ccREL? | |
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| | / |

This is a conversation, join in!

open meetings to be set-up

cc-devel mailing list

reach me directly

Thanks for listening!

Questions?